Title: **2010-2011 New Beginnings Satisfaction Surveys**

Date of completion: **June 2, 2011**

Please circle:  ✔️ Assessment Activity  Report  Both

**Highlights of data:**

100% of students served reported the following:

The method of book return was efficient.

98% of students served with child care reported the following:

If you needed child care, were arrangements and schedules made efficiently?

98% of students served reported the following:

The New Beginnings Coordinator was available when students needed her.

96% of students served with tutoring reported the following:

If you needed tutoring, were arrangements made efficiently?

“Didn’t use it (tutoring) but could have if I needed it.” (comment made by one of the “no” answers)

“On Seymour Campus and our tutor would never show up.” (NOTE: this tutoring was not arranged through the Special Services Department)

“Thank you for offering it.”

99% of the students served reported the following:

The services offered by the New Beginnings Program made it possible for the students to further their education. (1% answered Not Applicable)

**Some of the 40+ additional comments:**

Without this program I wouldn’t have been able to finish

Thank you-- the money I saved from book fees allowed me to buy groceries throughout the semester

I loved the New Beginnings program! Without it, I wouldn’t be able to afford my books!

My textbooks for Spring 2011 were approximately $723.00. Without this program, I couldn’t have afforded them. Thanks so much.

Thank you for your program. It is a blessing.

I go to pinning tomorrow—so happy.

**Use of data:**

Continue providing textbooks, gasoline reimbursement, and child care with the same set of criteria and rules as we used this past year.

**Where the report can be found:** Director of Special Services’ Office

Submitted by: Deana Lehman  Date: 6/14/2011

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