

Vernon Campus
4400 College Drive
Vernon, TX 76384
940.552.6291

Century City Center
4105 Maplewood Ave.
Wichita Falls, TX 76308
940.696.8752

Skills Training Center
2813 Central Expressway E
Wichita Falls, TX 76302
940.766.3369

Sheppard Learning Center
426 5th Avenue, Suite 8
Sheppard AFB, TX 76311
940.855.2203

Seymour Learning Center
200 Stadium Drive
Seymour, TX 76380
940.889.3133

Basics of Quality Management Workshop

Thursday, May 16, 2019

9:00AM – 4:00PM

Cost: \$250

**Vernon College Century City Center
4105 Maplewood Ave
Wichita Falls, TX 76308**

Instructor: Don Swift, C.Q.I.A., Consultant in Quality Management Strategies, Systems, and Standards

Who should attend? Quality Managers, Technicians, Engineers, Inspectors, and Supervisors

Workshop topics include:

- **Quality Science**
 - Planning
 - Assurance
 - Control
- **The Language of Quality**
- **The Quality Management System and Standards**
 - The Basics of ISO 9001
- **Corrective and Preventive Actions**
 - Use of Quality Tools
 - Problem Solving
 - Root Cause Analysis
 - Solutions
 - Continual Improvement
- **Quality Improvement and Lean Tools**
 - Long-term Improvement (Intro to Six Sigma)
 - Reducing Waste
 - Sustainment
 - Easy 5S
- **The Human Side of Quality**
 - Getting to Competency
- **American Society of Quality**
 - Benefits of Membership
 - Certifications
 - Local Groups
 - Conferences

To Register Contact

Vernon College Continuing Education 940-696-8752 ext. 3214 or tduke@vernoncollege.edu