

Learning Resources (Library) Committee Meeting
March 13, 2015

Committee Membership:

Beth Arnold	Christina Hoffmaster
Kathy Barfield	Dean Johnston
Annette Bever	Thomas McNeely
Misti Brock	Cassie Shaw
Terri Farabee	Stephen Stafford
John Hennington	Angela Ward

I. Follow up on Committee recommendations:

- Email library flyer to instructors.
- Conduct cost analysis for leasing another printer.
- Extend weekend hours of operation.
- Seek student involvement in development of library orientation video.

II. Library Survey Results

A. Student Survey of Library Services: Fall 2014 (On-site students-Vernon)

	Databases	Bk. Collection	Reference Assist.	Website	Environment	Computers	Printers
Approval	94% (96%)	97% (94%)	98% (95%)	98% (97%)	95% (98%)	97% (92%)	95% (92%)
Unaware databases were accessible off campus: 3% (2%)							

	Hours	ILL	Overall Quality		
Approval	82% (86%)	55% (50%)	Excellent 57% (55%)	Good 40% (40%)	Fair 3% (4%)
Unaware books could be requested through ILL: 40% (50%)					

B. Library Survey of Online Students: Fall 2014

	Databases	Book Collection	Online Assistance	Website	ILL	Remote Procedure
Approval	73% (81%)	86% (97%)	65% (75%)	95% (100%)	47% (60%)	73% (87%)
Unaware databases were accessible off campus: 22% (12%)						
Unaware databases were available: 20% (15%)						
Unaware books could be requested from the main library (ILL): 51% (40%)						
Unaware library assistance was available online via email or live chat: 33% (25%)						
Did any of the online courses you are taking require library resources or research? Yes (73%) (64%) No 27% (36%)						
Did you receive information on library services? Yes 68% (77%) No 32% (23%)						

III. Vernon College Library Institutional Effectiveness Plan

A. Expected Outcomes:

1. **Ensure library resources, services, and facilities meet the needs of students and faculty as evidenced by approval ratings of at least 85%.**

Items that fell below 85% approval include:

- a. **Vernon** - Hours of Operation - 82%
 - b. **Online** - Database Quality – 73%
 - Online Assistance – 65%
 - Interlibrary Loan (ILL) and the ability to request books from the main collection – 47%
 - Remote Access Procedure – 73%
2. **Ensure student and faculty awareness of the library's resources, services, and facilities as evidenced by data collected through library assessments.**
 - a. **Vernon** – Unaware of ILL and ability to request books outside VC Library System – 40%
 - b. **Online** – Unaware books could be requested from main library – 51%
 - Unaware databases were accessible off campus – 22%
 - Unaware databases were available – 20%
 - Unaware library assistance was available online via email or live chat – 33%

IV. Annual Action Plan Objectives

- A. 2014-2015
- B. 2015-2016

V. Updates

- A. SACS Fifth Year Report
- B. Staffing
- C. Staff Development
- D. Printer resources
- E. Off campus logon procedure