

Learning Resources (Library) Committee Meeting
March 14, 2014

I. Committee Recommendations from October 4, 2013 Meeting:

- Distribute and collect faculty surveys during staff development in January.
- Post library services video on library homepage.
- Install a perpendicular sign at entrance to CCC Library.
- Request student assistance in developing a library orientation.
- Update library surveys by replacing “fair” with “satisfactory” as an option for evaluating services.

II. Library Survey Results

A. Student Survey of Library Services: Fall 2013 (On-site students-Vernon)

	Databases	Bk. Collection	Reference Assist.	Website	Environment	Computers	Printers
Vernon	96% 94%	94% 92%	95% 100%	97% 99%	98% 98%	92% 98%	92% 97%

	Hours	Overall Quality			
Vernon	86% 88%	Excellent 55% 67%	Good 40% 30%	Fair 4% 3%	Poor 0% 0%

B. Library Survey of Online Students: Fall 2013

	Remote Access Procedure	Databases	Book Collection	ILL	Reference Assist.	Library Website
Approval	87%	81%	97%	60%	75%	100%
Unaware	12%	15%	3%	40%	25%	

Did any of the online courses you are taking require library resources or research? Yes: 64% No: 36%
Did you receive information on library services? Yes: 77% No: 23%

III. Annual Action Plan: Library Objectives 2014-2015

- A. Summer hours in Vernon
- B. Marketing and outreach strategies

IV. Updates

- A. E-books
- B. SACS Fifth-Year Interim Report
- C. Student and administrative computer replacements
- D. Staff development

E. Vernon College Library Institutional Effectiveness Plan

Wright Library

Purpose in support of the Vernon College Mission:

The library supports the Mission of the College by providing the informational resources, services, and facilities needed to assist students in successfully reaching their educational goals. The library provides equitable services to all students irrespective of the geographical location of the student or mode of instructional delivery, i.e., online, ITV, dual credit, hybrid, on-site, concurrent enrollment.

Expected outcomes in support of the accomplishment of the Vernon College Primary Goals:

1. Ensure library resources, services, and facilities meet the needs of students and faculty as evidenced by approval ratings of at least 85% (PG #3).
2. Ensure student and faculty awareness of the library's resources, services, and facilities as evidenced by data collected through library assessments (PG #3).

Assessments used to measure expected outcomes:

The following assessments will be used to measure expected outcomes:

1. Student Survey of Library Services (on-site students in Vernon, CCC, STC, and Seymour) (EO #1 and 2)
2. Library Survey of Online Students (EO #1 and 2)
3. Faculty Survey of Library Services (EO #1 and 2)
4. Program/Discipline Evaluations (EO #1 and 2)
5. Database Usage Statistics (EO #2)

Submitted by: Marian Grona

Date: January 30, 2014

Vernon College Primary Goals for 2014-2018

1. Vernon College will operate with integrity to ensure the fulfillment of its mission through structures and processes that involve the Board of Trustees, administration, faculty, staff, and students. (programs, policies, procedures, processes and practices)
2. Vernon College will allocate resources and implement processes for evaluation and planning to support the mission of the institution and the scope of its programs and services, as well as to respond to future challenges and opportunities. (Institutional effectiveness – planning and assessment)
3. Vernon College will identify expected outcomes, assess the extent to which it achieves these outcomes, and provide evidence of improvement based on analysis of the results of educational programs, administrative support services, educational support services and community/public service within its educational mission. (planning and assessment including student learning outcomes)
4. Vernon College will promote a life of learning for its faculty, administration, staff, and students by fostering and supporting inquiry, creativity, practice, and social responsibility in ways consistent with its mission. (professional development, QEP, student engagement, continuing education, community outreach)
5. As called for by its mission, Vernon College will identify its constituencies and serve them in ways both value. (meet the needs of our service area)