

**Vernon College**  
**Assessment Activity/Report Communication Form**  
**2015-2016**

**Title:** Housing and Food Services Survey

**Date of completion:** December 14, 2015

**Please circle or highlight:** Assessment Activity

Report

Both

**Highlights of data:** The Housing Director conducted the annual Housing and Food Service Survey in December 2015. Both surveys were extensively updated and the housing survey significantly expanded from previous surveys used to better measure student attitudes toward Housing and Food Services. Therefore, it is hard to measure the 2015 Housing and Food Service Surveys against past surveys.

Highlights of Housing Survey:

100% of students said they received notice of rules and regulations

99% of students said the check in process was quick and efficient

97% of students said they were aware of student activities

68% of students said they felt the free wifi met their needs for school work

62% of students said they felt the free wifi met their needs for social networking

46% of students said they felt the free wifi met their needs for entertainment

The survey also included a comments section. Of the 46 comments, 34 comments involved the internet services at the dorms and most of those related to the fact that Netflix, hulu and other entertainment websites are blocked.

Highlights of Food Services Survey:

35% rated overall food service very acceptable and 59% rated overall food service usually acceptable

The highest ranked food categories by students were salad bar, desserts, and beverages

The lowest ranked food categories were vegetables and fruits

The survey included a large suggestions and comments page with 269 suggestions and comments.

**Use of data:** The Housing Survey will be used to discuss future wifi access in the dorms – specifically the ability of housing residents to stream entertainment services such as Netflix and hulu. The Food Services Survey will be provided to Great Western Dining (the Vernon College food services contractor) and Garry David, Dean of Administrative Services who is responsible for the Great Western Dining contract.

**How associated to Student Success?** Vernon College hopes to provide a safe and appealing on campus living environment to students. Only by monitoring student attitudes toward these facilities and services can we judge the value of these services to students.

**Where the report can be found:** Director of Housing Office

**Submitted by:** Kelly Eason **Date:** December 15, 2015  
(Responsible Party)

- \* Posted on Vernon College website to be shared with SSBTN and College Effectiveness Committees as well as Vernon College constituents.

