

**Vernon College**  
**Assessment Activity/Report Communication Form**  
**2016-2017**

**Counseling Appointment and Degree**

**Title: Audit Report (Summer/Fall)**

**Date of completion: January 2017**

**Highlights of data:**

**Vernon Campus:**

Month	16-17 Degree Audits	15-16 Degree Audits	16-17 Couns Appts	15-16 Couns Appts	16-17 Couns Walk-ins	15-16 Counse Walk-ins	16-17 Phone Calls	15-16 Phone Calls	16-17 General Walk-ins	15-16 General Walk-ins
Aug	1		31		13		686		634	
Sept	8	63	11	7	25	8	321	106	156	150
Oct	2	0	11	7	24	15	284	158	118	123
Nov	79	19	24	95	79	10	343	241	242	51
Dec	46	22	53	107	2	15	161	269	40	237
<b>TOTALS</b>	<b>136</b>	<b>104</b>	<b>130</b>	<b>216</b>	<b>143</b>	<b>48</b>	<b>1795</b>	<b>774</b>	<b>1190</b>	<b>561</b>

**Century City Center:**

Month	16-17 Degree Audits	15-16 Degree Audits	16-17 Couns Appts	15-16 Couns Appts	16-17 Couns Walk-ins	15-16 Couns Walk-ins	16-17 Phone Calls	15-16 Phone Calls	16-17 General Walk-ins	15-16 General Walk-ins
August	51		62		8		710		565	
Sept	22	4	23	11	9	23	264	285	351	265
Oct	41	46	14	16	27	40	524	283	463	334
Nov	73	81	142	136	4	12	828	522	714	463
Dec	105	128	121	151	25	24	392	650	312	521
<b>TOTALS</b>	<b>292</b>	<b>259</b>	<b>362</b>	<b>314</b>	<b>73</b>	<b>99</b>	<b>2718</b>	<b>1740</b>	<b>2405</b>	<b>1583</b>

<b>COMBINED CAMPUS TOTALS</b>	<b>Degree Audits</b>	<b>Counseling Appointments</b>	<b>Counseling Walk-ins</b>	<b>Phone Calls</b>	<b>General Desk Walkins</b>
August 2015-December 2015	363	530	147	2514	2144
January 2016 – August 2016	893	902	261	8207	5989
<b>August 2016-December 2016</b>	<b>428</b>	<b>492</b>	<b>216</b>	<b>4513</b>	<b>3595</b>

\* To be shared with the Student Success Data and College Effectiveness Committees as well as Vernon College constituents.

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**Use of data:**

We will continue to review this data to ensure that we have staff adequately placed to meet student needs at each campus. We also hope to be able to show a change in data (such as degree audits) as our new ERP SIS is implemented in coming years.

**How associated to Student Success?**

Vernon College students are frequently underprepared in a multitude of ways. This data helps to show that despite our efforts students still wait until the last minute for advising, questions, and degree audits. We will hopefully be able to shift these numbers to show a more proactive advising model.

**Where the report can be found:** Associate Dean of Student Services Office

**Submitted by:** Kristin Harris **Date:** February 3, 2017  
(Responsible Party)

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**Received by Office of Institutional Effectiveness:**

February 6, 2017  
(Date)

**Posted to VC Website\*:**

August 22, 2017  
(Date)

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