

Vernon College
Assessment Activity/Report Communication Form
2016-2017

Title: New Beginnings Satisfaction Evaluation

Date of completion: October 6, 2016

Highlights of data: 173 of 229 participants (76%) of New Beginnings participants completed a tutoring services evaluation. Using only the applicable answers, here are the results:

100%--the gas reimbursement services were helpful

99%--the New Beginnings staff were available when needed
--the method of book return was efficient

96%--referrals to the tutoring Center were made efficiently

94%--child care arrangements were made efficiently

Some comments:

"If not for New beginnings I don't know how I would have gotten thru school and the staff are very nice and helpful. Thanks a bunch." "Great service provided to students. It is very helpful. "This program has been amazing for me. I am not able to work because of my school and driving schedule so the gas reimbursement I get really makes school possible." "Consider having books at the Wichita Campus for pick up and return." "I cannot overstress how helpful this was to me and others. If able, this should be stressed more in the beginning of school." "I love the Facebook ad for this. I saw it and shared it! I will be the spokesperson for it in Quannah!"

Use of data: Continue to monitor services to ensure student satisfaction with all New Beginnings services. Try to advertise more at the beginning of the fall semester.

How associated to Student Success? The New Beginnings Program helps to eliminate barriers for single parents and economically disadvantaged students who are at risk for not completing due to financial problems, lack of child care, or transportation issues. These services allow the student to focus on their studies instead of worrying about how to pay for books, child care, etc.

Where the report can be found: Office of PASS Department Director

Submitted by: Deana Lehman

(Responsible Party)

Date: October 6, 2016

Received by Office of Quality Enhancement:

10/19/16

(Date)

Posted to VC Website*:

11/7/16

(Date)

* To be shared with the Student Success Data and College Effectiveness Committees as well as Vernon College constituents.