

LEARNING RESOURCES (LIBRARY) COMMITTEE MEETING

October 20, 2011

I. Committee Recommendations from March 23, 2011 Meeting.

- A. Promote faculty services via brief email notifications.
- B. Provide library support during lab instructional sessions via Wimba.
- C. Consider ways to resolve printing concerns at Century City.

II. Library Survey Results

A. Student Survey of Library Services: 2010-2011 (On-site students)

	Databases	Bk. Collection	Reference Assist.	Website	Environment	Computers	Printers
CCC	92%	89%	90%	91%	80%	74%	61%
Vernon	92%	91%	98%	92%	95%	90%	93%
SLC	No data	collected.					
STC	83%	83%	88%	86%	89%	96%	89%

	Hours	Overall Quality			
CCC	79%	Excellent: 29%	Good: 51%	Fair: 17%	Poor: 3%
Vernon	86%	Excellent: 50%	Good: 41%	Fair: 8%	Poor: 1%
SLC	No data	collected.			
STC	93%	Excellent: 40%	Good: 40%	Fair: 21%	Poor:

B. Library Survey of Internet Students: Fall 2010

	Yes	No
1. The Internet course that I am taking requires library resources/research.	47%	53%
2. I was able to access library databases and books through the Internet.	86%	14%
3. Resources which were not available online were delivered in a reasonable amount of time.	88%	13%
4. Instruction for using library resources was made available to me.	73%	27%
5. I received prompt and professional assistance for questions submitted via email or phone.	86%	14%
6. The library website was easily accessible and well organized.	89%	11%

C. Faculty Survey of Library Services: Spring 2011

	ILL	Reference Assist.	Reserves	Instructional Support	Purchase Recommendations	Remote Database Access
Approval Rating	67%	95%	63%	75%	44%	38%
Unaware	33%		38%	25%	56%	46%

	Excellent	Good	Average	Fair	Poor
Database Quality	41% (46%)	53% (38%)	6% (8%)	0% (8%)	
Print Collection	29% (43%)	35% (50%)	12% (0%)	12% (7%)	12% (0%)
Overall Quality	52% (56%)	35% (31%)	0% (13%)	9% (0%)	4% (0%)

■ = Spring 2010 data

III. Library Objectives: 2010-2011

- A. Improve student access to library instruction as evidenced by enhanced tutorials with interactive components.
- B. Increase student engagement in library instruction as evidenced by use of a classroom response system (clickers).
- C. Improve student awareness/access to library services through effective marketing and advertising strategies.
- D. Improve faculty awareness of library services through development of an orientation video.
- E. Ensure efficient and reliable access to software and Internet applications as evidenced by updated workstations with sufficient processing speed and memory to support current technologies at all library locations.
- F. Attract and keep quality part time employees to assist with library operations at CCC, Vernon, and STC by maintaining a wage commensurate with duties and responsibilities.
- G. Request updated furnishings for the Wright Library.

IV. Library Objectives: 2011-2012

- A. Improve student access to library instruction as evidenced by the development of online tutorials which incorporate a higher level of interactivity.
- B. Increase student awareness of library services through effective marketing strategies.
- C. Improve library furnishings at Century City and Vernon.
 - 1. Purchase new periodical shelving units for Wright Library in Vernon.
 - 2. Replace worn and damaged chairs at Century City.
- D. Increase student access to library resources/services as evidenced by increasing library hours of operation at Century City Center.
- E. Provide staff development opportunities for all full time library staff members.
- F. Ensure efficient and reliable access to software and Internet applications as evidenced by updated workstations with sufficient processing speed and memory to support current technologies.
 - 1. Replace computer utilized for virtual library assistance at STC.
 - 2. Replace older GX 240's and 270's at SLC.

V. Library Staff Update

Kelly Soerens	Library Services Associate	Century City
Jose Ramos	Saturday Library Assistant	Century City
Elizabeth Rodriguez	Evening Library Assistant	Century City
Denise Matysek	Sunday Library Assistant	Vernon

VI. QEP Update