

Learning Resources (Library) Committee Meeting
April 23, 2013

I. Committee Recommendations from October 9, 2012 Meeting:

- Modified website to facilitate access to popular General Research/Reference category.
- Invited faculty to submit customized logins to improve the convenience of accessing electronic resources off campus.
- Rescheduled the setup of information tables.

II. Library Survey Results

A. Student Survey of Library Services: Fall 2012 (On-site students-Vernon)

Databases	Bk. Collection	Reference Assist.	Website	Environment	Computers	Printers
94% (98%)	92% (94%)	100% (100%)	99% (94%)	98% (96%)	98% (94%)	97% (92%)

Hours	Overall Quality					
88% (88%)	Excellent 67% (57%)	Good 30% (39%)	Fair 3% (4%)	Poor 0% (0%)		

() = Fall 2011

B. Library Survey of Online Students: Fall 2012

	Yes	No
1. The Internet course that I am currently taking requires library resources/research.	23% (47%)	77% (53%)
2. I was able to access library databases and books through the Internet.	97% (95%)	3% (5%)
3. Resources which were not available online were delivered in a reasonable amount of time.	50% (86%)	50% (14%)
4. Instruction for using library resources was made available to me.	68% (78%)	32% (22%)
5. I received prompt and professional assistance with questions submitted via email or phone.	69% (95%)	31% (5%)
6. The library website was easily accessible and well organized.	93% (94%)	7% (6%)

() = Fall 2011

III. Updates

- A. Wright Library Printers: The three Dell desk-top printers were replaced with 2 stand-alone high capacity Xerox printers.
- B. Research Guides: The library is currently updating the content and design of Research Guides accessible via the "Research Assistance" link on the website.
- C. Promotional Initiatives: Initiatives to promote library services have included information tables and postings on VC's social networks.
- D. E-books:
 - Accessibility through mobile devices
 - E-book sites
- E. Wright Library Circulation Desk Furniture and Shelving at CCC

IV. QEP Update:

- A. Assessment
- B. End of Year Report