

Vernon College

Assessment Activity/Report Communication Form 2011-2012

Title: Faculty Survey of Library Services Date of completion: June 2012

Please circle: **Assessment Activity** **Report** **Both**

Highlights of data: A total of 18 surveys were processed.

Collection Development: If recommendations for the purchase of library materials were submitted, were your requests processed in a timely manner?

Yes: 88% **Unaware of the procedure for requesting library materials: 13%**

This data indicates an increase in awareness when compared to 2011. Instructors indicating that they were unaware of the procedure for requesting library materials dropped from 56% in 2011 to 13% this year.

Reserve Collections: Were you pleased with the assistance you received in reserving articles, books, or other information?

Yes: 100%

Interlibrary Loan: If ILL requests were submitted, did you receive the materials in a timely manner?

Yes: 100%

Remote Access to Databases: If off campus access was needed, were you able to access the databases efficiently with no technical problems/interruptions?

Yes: 71% **No: 29%**

Library Instructional Support: If a presentation was scheduled, was the information helpful and relevant in supporting the research assignment?

Yes: 89% **Unaware library instructional support was available: 11%**

Reference Assistance: The library staff is courteous and professional in assisting with informational needs.

Agree: 100%

Online Reference Assistance: I received prompt assistance with questions submitted online via email at librarian@vernoncollege.edu.

Agree: 100%

Access to Wright Library Collection: Faculty based in Wichita Falls may request books from the main collection in Vernon. If books were requested, did you receive the title/s within a reasonable time period?

Yes: 75% **Unaware books could be requested: 25%**

Print Collections: How would you rate the overall quality of the book collection in your discipline or program?

Century City:	Excellent: 38%	Good: 25%	Average: 38%
Vernon:		Good: 100%	
Skills Training Center:	Excellent: 67%	Good: 33%	

Database Collection: How would you rate the overall quality of the database collection?

Excellent: 42% **Good: 58%**

Overall Quality of Library Services: How would you rate the overall quality of library services and programs?

Excellent: 67% **Good: 33%**

The library has worked to promote an awareness of the services offered. Surveys indicate an increase in awareness of numerous services including the procedure for requesting purchase recommendations, reserve services, Interlibrary Loan, library instructional support, and remote research options.

Use of data:

Faculty are surveyed to determine user satisfaction with library services and programs. The results are then used for planning, policy making, and improvement.

How associated to Student Success?

Survey data provides an impetus for continuous improvement on the quality and effectiveness of the resources and services offered.

Where the report can be found: A hard copy of the data is included in the assessment notebook at the circulation desk. The data will also be emailed upon request.

Submitted by: Marian Grona **Date:** July 16, 2012
(responsible party)

Received by Office of Institutional Effectiveness: 7.26.12

Presented to College Effectiveness Committee: 7.30.12